

# RESUME

**SONIYA JOY**

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## **PROFESSIONAL OBJECTIVE:**

To be an integral part of your Institution where I can learn, make best use of my knowledge, analytical and interpersonal skills for the growth of the organization.

## **PROFESSIONAL PROFILE:**

### **TEACHING EXPERIENCE**

- Worked as a part-time tutor for 1 year at Study Partner (coaching centre).
- Worked as a part-time NTSC TRAINER at Narayana institutions, Bangalore.
- Worked as a placement trainee at Ambedkar Engineering college, Bangalore.

**JUNE 2017 TILL APRIL 2018- AEGIS Pvt Ltd Bengaluru**

### **Senior Operations executive (10 months of overall experience in BPO Service)**

- Giving support about the products and queries.
- Coordinating with the team and completing the assigned work within the timeline.
- Accomplishing the assigned duties on time.
- Working on Service clarification, Bill clarification and VAS Provisioning.

## **LANGUAGES KNOWN**

- ENGLISH – Read, Write, Speak
- MALAYALAM – Read, Write, Speak
- TAMIL – Read, Write, Speak

## **HOBBIES:**

- Solving Sudoku
- Playing Badminton
- Listening Music

**ACADEMIC CHRONICLE:**

Course	Institute	Board/ University	Year of passing	Percentage
Diploma in Java	NIIT Bengaluru	NIIT	2015	
BE-ECE	Vivekananda Institute of Engineering and technology for women	Anna University, Chennai	2014	77
XII	Sacred Heart MHSS, Kayyunni	Tamilnadu state board	2010	81
SSLC	Sacred Heart MHSS, Kayyunni	Matriculation	2008	82

\* Kindly consider this profile for the subjects Computer Science and Mathematics

**PROJECT UNDERTAKEN:**

Diagnosis of high altitude cerebral edema in T1 weighted MR Images

**Tool used** : MATLAB

**SOFTWARE EXPOSURE:**

Operating system : Windows 8, Windows 7, Windows XP

Languages : C, C++, Java

Database : Oracle 10g

**PERSONAL PROFILE:**

Date of birth : 10/07/1991

Gender : Female

Nationality : Indian

Father : Mr. A U Joy

Mother : Mrs.Sicily P S

Marital Status : Married

**DECLARATION:**

I hereby declare that the information provided is true to the best of my knowledge.

**SONIYA JOY**